

# PRESS RELEASE



4 STAR AIRLINE

BEST AIRLINE STAFF SERVICE  
IN AFRICA 2013BEST AIRLINE STAFF SERVICE  
IN AFRICA 2016

BEST AIRLINE IN AFRICA 2017

## Ethiopian Wins AFRAA Airline of the Year Award for the 6<sup>th</sup> Year in a Row

Addis Ababa, November 14, 2017

Ethiopian Airlines, the largest Aviation Group and *SKYTRAX* certified Four Star Global Airline, is pleased to announce that it has won Airline of the Year Award, for the sixth consecutive year in a row, by the African Airlines Association (AFRAA) during its 49<sup>th</sup> Annual General Assembly held on November 13, 2017, in Kigali.

The AFRAA annual awards recognize excellence in service delivery, innovation and competitiveness in airlines, individuals and service providers in the African aviation industry.



***Mr. Busera Awel, CCO, & Mr. Henok Teferra, VP Strategic Planning and Alliances, while receiving the award***

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Ethiopian Airlines has been chosen for its remarkable performance revealed through its exceptional profitability for the financial year ended June 2016, exemplary cooperation with other African carriers, cargo development in the continent, and significant expansion of its route network helping to connect Africa together and with the rest of the world.

Group CEO Ethiopian Airlines, Mr. Tewolde GebreMariam said, *“As a truly indigenous and home-grown Pan-African airline owned, managed and operated by Africans, we are highly honored to receive this recognition by fellow sisterly airlines in the continent for the 6th consecutive year. I would like to thank AFRAA and sisterly airlines in the continent for recognizing our efforts in nurturing cooperation with other sisterly African Airlines and in availing efficient passenger and cargo networks within, to and from the continent, while registering sound financial performance and record profit in 2016.*

*Africa is at the heart of our 15 year fast, profitable and sustainable growth strategic roadmap, Vision 2025. Already seven years into this strategy, we have surpassed all our goals in passenger number, cargo uplift, fleet size, revenue, profitability and customer service with our recent 4 Star airline recognition by SKYTRAX, the premier customer service rating organization in our industry. We currently serve 55 African cities, the largest network in the continent, connecting them with each other and to more than 100 international destinations in Europe, the Middle East, Asia and the Americas using state of the art aircraft offering superior on-board aircraft such as the B787s and A350s.*

*Air transport is an essential and critical public service and a key enabler for socio economic development and integration in our continent. African governments should create more conducive environment for the airline industry in the continent so that African carriers are enabled to play their rightful role in ensuring the flow of investments, trade and tourism to the continent.”*

Ethiopian is a multi-award winning airline. On November 8 , 2017, SKYTRAX, the most prestigious international air transport standards and quality rating organization, has certified Ethiopian as Four Star Airline. SKYTRAX has also awarded Ethiopian as SKYTRAX World Airline Award for Best Airline

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BEST AIRLINE IN AFRICA 2017

Staff in Africa, two times, and earlier in 2017 Ethiopian has received SKYTRAX World Airline Award for Best Airline in Africa.

## About Ethiopian

Ethiopian Airlines (Ethiopian) is the fastest growing Airline in Africa. In its seven decades of operation, Ethiopian has become one of the continent's leading carriers, unrivalled in efficiency and operational success.

Ethiopian commands the lion's share of the pan-African passenger and cargo network operating the youngest and most modern fleet to more than 90 international destinations across five continents. Ethiopian fleet includes ultra-modern and environmentally friendly aircraft such as Airbus A350, Boeing 787, Boeing 777-300ER, Boeing 777-200LR, Boeing 777-200 Freighter, Bombardier Q-400 double cabin with an average fleet age of five years. In fact, Ethiopian is the first airline in Africa to own and operate these aircraft.

Ethiopian is currently implementing a 15-year strategic plan called Vision 2025 that will see it become the leading aviation group in Africa with seven business centers: Ethiopian Domestic and Regional Airline; Ethiopian International Passenger Airline; Ethiopian Cargo; Ethiopian MRO; Ethiopian Aviation Academy; Ethiopian In-flight Catering Services; and Ethiopian Ground Service. Ethiopian is a multi-award winning airline registering an average growth of 25% in the past seven years.

For more information about this press release, please contact:

Mrs. Hanna Atnafu

Manager Corporate Communications

Ethiopian Airlines

Tel: (251-1) 517-89-07/656/165/913/529

[CorporateCommunication@ethiopianairlines.com](mailto:CorporateCommunication@ethiopianairlines.com)

[www.ethiopianairlines.com](http://www.ethiopianairlines.com)

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