



Ethiopian Outperforms in Flight Punctuality

February 13, 2017

Africa's largest airline group, Ethiopian Airlines, ranked 11th worldwide in flight on-time performance for the month of January 2017, according to FlightStats, the leading provider of real-time global flight data to companies and individuals across the travel ecosystem. Of the almost 8000 flights operated by the airline in January, 81% arrived within 15 minutes of the schedule arrival. Not only did Ethiopian rank 11th worldwide, but it ranked #1 for airlines based in the Middle East and Africa.



Group CEO Mr. Tewolde GebreMariam said, “The Entire Ethiopian Airlines family clearly understands the importance of flight punctuality to our valued customers and every one of us is working very hard to make sure that flights depart on time and arrive on time. Although there are quite many factors which affect the on-time departure of flights, we will continue to do whatever it takes to please our customers with the best flight punctuality in the industry. To this effect, we are very happy that we have outperformed the industry in the Middle East and Africa and stood number 11th in the world. I take this opportunity to congratulate my 12,000 coworkers for their achievement.”

Mr. Tewolde added, “It is to the credit of the 12,000 committed men and women at the Ethiopian Airlines family that the airline is fast becoming a global winner.”

Ethiopian Airlines received numerous accolades in 2016. The airline was awarded “Best Airline Staff in Africa” by SkyTrax, and “Airline of the Year” for the fifth year in a row by the African



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Airlines Association, AFRAA. Ethiopian is fast becoming recognized worldwide for its service levels and employee dedication.

Ethiopian is implementing a 15-year strategic plan, Vision 2025 that will see it become the leading Aviation Group in Africa, offering passengers international standard services and products with five-star service delivery.

FlightStats has included the tracking coverage for each airline on their web. <http://www.flightstats.com/company/monthly-performance-reports/airlines/>

About Ethiopian

Ethiopian Airlines (Ethiopian) is the fastest growing Airline in Africa. In its seven decades of operation, Ethiopian has become one of the continent's leading carriers, unrivalled in efficiency and operational success.

Ethiopian commands the lion's share of the pan-African passenger and cargo network operating the youngest and most modern fleet to more than 90 international destinations across five continents. Ethiopian fleet includes ultra-modern and environmentally friendly aircraft such as Airbus A350, Boeing 787, Boeing 777-300ER, Boeing 777-200LR, Boeing 777-200 Freighter, Bombardier Q-400 double cabin with an average fleet age of five years. In fact, Ethiopian is the first airline in Africa to own and operate these aircraft.

Ethiopian is currently implementing a 15-year strategic plan called Vision 2025 that will see it become the leading aviation group in Africa with seven business centers: Ethiopian Domestic and Regional Airline; Ethiopian International Passenger Airline; Ethiopian Cargo; Ethiopian MRO; Ethiopian Aviation Academy; Ethiopian In-flight Catering Services; and Ethiopian Ground Service. Ethiopian is a multi-award winning airline registering an average growth of 25% in the past seven years.

For more information about this press release, please contact:

Mrs. Hanna Atnafu

Manager Corporate Communications

Ethiopian Airlines

Tel: (251-1) 517-89-07/656/165/913/529

CorporateCommunication@ethiopianairlines.com

www.ethiopianairlines.com

www.facebook.com/ethiopianairlines

www.twitter.com/flyethiopian