



Ethiopian Implements IATA's Fast Travel Self Check-in Initiative

- *Makes Airport Check-in in Addis Ababa Seamless and Hassle Free*

Addis Ababa, 28 December 2018

Ethiopian Airlines, the Largest Aviation Group in Africa and SKYTRAX Certified Four Star Global Airline, is pleased to announce to its customers worldwide that it has fully implemented Self Check-in Initiative, enabling its customers to check-in using their mobile device and avoid queues at the airport.

The new Self Check-in Initiative provides hassle free check-in experience with self-service channels including mobile phone, web, kiosk and auto check-in without having to go to the airport. Moreover, passengers can get their boarding pass via Ethiopian Mobile Application or Ethiopian Website.

The Auto Check-in also enables domestic passengers to get their boarding pass by email 3 hours before departure if they give their email address at time of booking.

Group CEO of Ethiopian Airlines, Mr. Tewolde GebreMariam, remarked: *"As a customer focused airline, we are very delighted that our main hub, Addis Ababa Airport, is among pioneering airports that is fully implementing IATA's Fast Travel Self Check-in initiative.*

The implementation of digital-driven self-services is vital for today's air travel and self-check-in enables our customers to be fully in control of their check-in process and avoid standing in line at the airport. In line with Vision 2025, we are continuously investing in technology solutions and simplified processes in order to avail the best possible travel experience."

The Self Check-in initiative responds to passenger's demand for a more seamless travel experience and enables passengers buy tickets, pay online and check-in at their convenience.

PRESS RELEASE



4 STAR AIRLINE




BEST AIRLINE STAFF SERVICE
IN AFRICA 2013



BEST AIRLINE STAFF SERVICE
IN AFRICA 2016



BEST AIRLINE IN AFRICA 2017

About Ethiopian

Ethiopian Airlines (Ethiopian) is the fastest growing Airline in Africa. In its seventy plus years of operation, Ethiopian has become one of the continent's leading carriers, unrivalled in efficiency and operational success.

Ethiopian commands the lion's share of the Pan-African passenger and cargo network operating the youngest and most modern fleet to more than 119 international passenger and cargo destinations across five continents. Ethiopian fleet includes ultra-modern and environmentally friendly aircraft such as Airbus A350, Boeing 787-8, Boeing 787-9, Boeing 777-300ER, Boeing 777-200LR, Boeing 777-200 Freighter, Bombardier Q-400 double cabin with an average fleet age of five years. In fact, Ethiopian is the first airline in Africa to own and operate these aircraft. Ethiopian is currently implementing a 15-year strategic plan called Vision 2025 that will see it become the leading aviation group in Africa with Six business centers: Ethiopian International Services; Ethiopian Cargo & Logistics Services; Ethiopian MRO Services; Ethiopian Aviation Academy; Ethiopian ADD Hub Ground Services and Ethiopian Airports Services. Ethiopian is a multi-award winning airline registering an average growth of 25% in the past seven years.

For more information about this press release, please contact:

Mrs. Aniley Eshetu

A/Manager Corporate Communications, Ethiopian Airlines

Tel : (251-1)517-89-07/656/165/913/529

CorporateCommunication@ethiopianairlines.com

www.ethiopianairlines.com

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