



STAR ALLIANCE

STAR ALLIANCE OPENS NEW LOUNGE AT ROME FIUMICINO AIRPORT

Premium lounge experience at first dedicated alliance lounge in Rome

Star Alliance branded lounges network grows to seven

ROME, Italy – June 28th, 2018 – Star Alliance customers travelling from Rome can look forward to a new premium lounge experience at Fiumicino Airport. The new Star Alliance Lounge will welcome eligible First and Business Class passengers and Star Alliance Gold Card holders as of June 29th onwards.

Located on the upper level of Boarding Zone D in Terminal 3, the lounge provides easy access to the departure gates for Alliance member carrier flights to European destinations in the Schengen Zone*.

All Star Alliance branded lounges are designed to provide a unique local experience. In Rome, Italian designer furniture gives an elegant, modern and fashionable look, along with functional spaces to work, relax or socialise in. This goes hand in hand with an exciting Italian inspired culinary experience, ranging from a staffed bar and barista coffee station, to made to order signature dishes.

Free Wi-Fi is available throughout the lounge, with a mix of standard and USB power outlets ensuring that customers can recharge their electronic devices. A private space for making phone calls is also available. The lounge can accommodate around 130 guests and will open daily from 05:15 to 21:15.

“Star Alliance has set itself the overall goal of improving the customer’s travel experience. Offering a premium lounge product is an integral part of this strategy. Our new Rome Lounge expands the network of Star Alliance branded lounges to seven and offers our customers flying from the ‘Eternal City’ a state of the art lounge experience”, said Christian Draeger, Vice President Customer Experience, Star Alliance.

At Fiumicino, Star Alliance has cooperated with Aviapartner and Aeroporti di Roma to refurbish an existing lounge space, creating the first dedicated alliance lounge at the airport.

"We are very pleased to begin this partnership with Star Alliance as their product and vision perfectly matches the service and quality philosophy of Aviapartner Group" explains the General Manager of Aviapartner Group Lounges and Premium Guest Services, Mr. Italo Russo Silva ."We are convinced that this partnership will be the beginning of future agreements ".

"Improving the quality of the services we offer is our primary commitment," stated Ivan Bassato, Director of Airport Management for Aeroporti di Roma. "We have worked alongside Aviapartner and Star Alliance to create an innovative and functional space that speaks for the high standards of quality achieved by Fiumicino. Only a few days ago, the Airports Council International presented our airport with the Best Airport Award 2018, the most important award in our industry. Results of this calibre are only achieved by working with constant commitment and the essential contribution of the main partners that operate daily at the airport, including Star Alliance and Aviapartner. With this new lounge, they have increased and improved the premium offer for passengers in Boarding Area D flying to Europe on short and medium-haul flights", he continued.

In total 17 Star Alliance member carriers serve Rome, providing non-stop service to 25 destinations in 20 countries.

Star Alliance offers passengers travelling in First or Business Class on any of its 28 member carriers or those holding Star Alliance Gold status access to more than 1.000 lounges across the entire global network[#]. In addition to member airlines' own lounges and those operated by third parties, Star Alliance now has seven Alliance branded lounges: Buenos Aires (EZE), Los Angeles (LAX) – voted best Airline Alliance Lounge by Skytrax for three years running , Nagoya (NGO), Paris (CDG), Rio de Janeiro (GIG), Rome (FCO) and São Paulo (GRU).

In order to further enhance its offer, Star Alliance is developing a new lounge in Amsterdam. Set to open in early 2019, it will feature its own unique design and include many contemporary Dutch design icons.

Moreover, the existing lounges in Nagoya and Paris Charles-de-Gaulle Airport will be refurbished, further improving the customer's experience.

Photos can be downloaded from the following link:

http://xturnover.dk/staralliance/Star_Alliance_Lounge_FCO/public/index.html

The full Star Alliance Lounge Access Policy can be found at: <http://www.staralliance.com/en/lounge-access-policy>

* Schengen Zone: more details, including a list of countries can be found at: https://ec.europa.eu/home-affairs/sites/homeaffairs/files/e-library/docs/schengen_brochure/schengen_brochure_dr3111126_en.pdf

About Aviapartner:

Established almost 60 years ago, Aviapartner is the European leading group for Ground Handling, Lounges and VIP services. The group specialises in the creation and management of airport services, providing greater quality and profitability for the infrastructure manager and the airlines. Our main mission is to improve the comfort and experience of passengers and convert the waits at the airport to pleasurable moments.

About Star Alliance:

The Star Alliance network was established in 1997 as the first truly global airline alliance to offer worldwide reach, recognition and seamless service to the international traveller. Its acceptance by the market has been recognized by numerous awards, including the Air Transport World Market Leadership Award and Best Airline Alliance by both Business Traveller Magazine and Skytrax. The member airlines are: Adria Airways, Aegean Airlines, Air Canada, Air China, Air India, Air New Zealand, ANA, Asiana Airlines, Austrian, Avianca, Avianca Brasil, Brussels Airlines, Copa Airlines, Croatia Airlines, EGYPTAIR, Ethiopian Airlines, EVA Air, LOT Polish Airlines, Lufthansa, Scandinavian Airlines, Shenzhen Airlines, Singapore Airlines, South African Airways, SWISS, TAP Air Portugal, THAI, Turkish Airlines, and United. Overall, the Star Alliance network currently offers more than 18,800 daily flights to 1,317 airports in 193 countries. Further connecting flights are offered by Star Alliance Connecting Partner, Juneyao Airlines.

Further information can be obtained via:

Star Alliance Press Office

Tel: +49 69 96375 183

Fax: +49 69 96375 683

Email: mediarelations@staralliance.com

www.staralliance.com

Twitter @staralliance <https://twitter.com/staralliance>

Facebook: www.facebook.com/staralliance

LinkedIn: <https://www.linkedin.com/company/star-alliance>

Youtube: <https://www.youtube.com/user/staralliancetwork>

Instagram: <https://instagram.com/staralliance/>